

Christopher Janzow

Objective

To obtain a full-time position that fully utilises my IT experience, technical aptitude, quick learning ability, creative problem solving, and determination to complete projects in a senior IT role.

Professional Accomplishments

Senior Engineer

- Implement and migrate new and existing IT infrastructure solutions as needed for clients
- Migrate client email to office 365 utilising multiple techniques and solutions
- Implement Windows Deployment Services to re-image office desktops to windows 10
- Troubleshoot client issues in a helpdesk environment
- Provide out-of-hours client support as part of an on call rota

Micros EPOS Hardware & Software Implementation

- Design, configure and install E7, 3700 & 9700 EPOS systems based on customer specifications
- Train client staff on all aspects of use including reporting and menu file maintenance
- Design, install and support wired and wireless network infrastructure
- Customisation of the 3700 platform via SQL, scripting and modified display templates
- Helpdesk support, maintenance and troubleshooting via phone and remote connection
- Installation, maintenance and repair of micros branded and OPOS compatible hardware

Office IT Administration

- Implement and maintain IT infrastructure including File, Email and Domain servers
- Implement internet based remote connectivity support to replace legacy dial up connections
- Install, support and repair desktop workstations and laptops
- Maintain network firewall as well as DNS, DHCP and VPN services

Key Technical Skills

- Windows desktop and server 2000 - 2016 including AD, Exchange and Terminal services
- Email platforms including Office 365, Exchange and Gmail
- Strong knowledge of command line, powershell, scripting and programming concepts
- Cloud computing platforms including Microsoft Azure and Amazon Web Services (AWS)
- In depth understanding of IP networks including DHCP, VLANs, VPNs, subnetting and routing
- Familiar with Watchguard, Sonicwall, Cisco and Draytek firewalls
- Working knowledge of Wordpress including Linux, Apache and MySQL backends
- Installation and repair of Server, Desktop and Laptop computer hardware

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Hobbies / Interests

- Snowboarding and skateboarding
 - Photography
 - Cooking
 - Paintball
 - Reading – Especially science fiction and computer security research
 - Video games, especially classic consoles
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Employment History

June 2015 – Present	Senior Engineer	Correct Group, London UK
June 2004 – June 2015	Implementation Specialist	Quality Retail Systems, Schaghticoke, NY, USA
October 2001 – June 2004	Sales Associate	Radio Shack, Rensselaer NY, USA

Education

June 24 th 2004	Associate Degree: Occupational Studies in Computer Network Systems	ITT Technical Institute Albany, NY USA
June 2000	New York State Regents Diploma: Comparable to GCSCs Grades A* - C (including Maths, English and Science)	East Greenbush, NY USA

References

References are available on
request.
